**Cell: 952-292-4556 RANJA TARAFDER Email: srtarafder@yahoo.com**

**EDUCATION**

BS Computer Science & Engineering

University of Minnesota, College of Science and Engineering

**PROFESSIONAL SUMMARY**

* Result driven seasoned IT professional with 15+ years of experience in the realm of Project/Product Management with emphasis on Solution Management, Business Solution Architecture, Systems Analysis, Scrum Master & Business Analysis.
* Served as a leader and a subject matter expert for key organizational strategic initiative and deliver on the operational plan and all milestones within the agreed upon timeline, meeting or exceeding success criteria.
* Expert knowledge in both Enrollment and Claims domain of Healthcare Data
* Experience in collaborating and communicating the product vision, strategy, and roadmap for our healthcare decision support software products, aligning with company goals and market needs.
* Served as the primary evangelist for the product line.
* Experience in defining and documenting project scope, objectives and desired outcome in collaboration with project stakeholders
* Experienced in setting and managing stakeholder expectations, both internally and externally
* Collaborating with enterprise leaders in hiring the right team, internally or externally, and provide provisions for training and/or coaching, if needed
* Managing the project team and delegating tasks as needed to interdependent teams.
* Providing regular reporting and analysis for portfolio and change initiatives. Presenting findings and recommendations to stakeholders to inform decision-making and resource allocation
* Experience in Data Governance for healthcare data and collaboration with stakeholders to accommodate changing plans wherever needed and executing transparency whenever solution not feasible.
* Experienced in managing enterprise implementations of healthcare information. Extensive experience replacing and/or creating new systems within Medica involving claims and member information
* Experienced in Government (Medicare & Medicaid) enterprise data warehouse integration programs.
* Spearheaded a project to replace a claim ID based system with a payment-based system ensuring seamless integration and alignment with the business stakeholders
* Led a project to replace Legacy DW system with a new, centralized Information DW System. Worked with business and IT teams to create a flattened DataMart’s for specific use by several user teams including financial, digital and portal data stores.
* Worked with developers to devise a plan and created backlog of user stories for converting Dean Health Plan (DHP) data. Implemented filters to prevent disruption of the data warehouse, ensuring seamless integration into the Informatica system and redirection to the DHP data ecosystem
* Expertise in integrating new vendors for inbound and outbound data files, ensuring smooth data flow and compliance with data security standards.
* Agile methodologies and SAFe trained.
* Expert in working with HealthRules claims processing application.
* Experienced with managing multiple simultaneous projects with more than one team, varied requirements, and different deadlines.
* Experience in prioritizing activities, creating and maintaining backlog, identifying data gaps across multiple data warehouses for cross functional teams
* Worked alongside architects for data-modeling and process-mapping initiatives to optimize workflows and technology solutions within healthcare systems.
* Proven ability in leading implementations and delivering technical solutions in both Government (Medicare, Medicaid) and Commercial products by improving revenues, margins, and workplace productivity.
* Strong background in implementation/integration of new vendors for both inbound and outbound data including PHARMACY (ALTRU, ESI) and Medica Data.
* Expert at
  + Collaborating with stakeholders for defining/creating and documenting project scope to align with enterprise strategy.
  + Creating, maintaining and prioritizing a backlog of user stories for implementation of projects
  + Gathering, prioritizing, analyzing, and defining business and functional requirements
  + Coordinating with business owners to help with requirements and product management

Leading data-modeling and process-mapping initiatives

* + Designing/re-engineering processes
  + workflows and technology solutions for healthcare systems
  + Working with Healthcare Enrollment and Claims data

**LEADERSHP SKILLS**

* Demonstrated leadership ability with communication across cross-functional teams in the enterprise for data and process alignment during integration of new vendor and/or healthcare data.
* Participate in Sprint Planning (as Scrum Master) to help shape the team’s specific objectives for the upcoming sprint and daily stand ups to provide real time clarifications necessary and remove bottlenecks to assist the team.
* As a sole point of contact for business and IT teams, managed and coordinated/completed project by monitoring and collaborating on the ongoing project progress.
* Developed strong interpersonal and business relationships with all the development, internal groups and customers in order to ensure timely and effective delivery of products.

**TECHNICAL SKILLS**

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| --- | --- | --- | --- | --- |
| **SERVICE NOW** | **AAPTIO** | **DATA WAREHOUSE** | **AZURE DEV OPS** | **SQL** |
| **TOAD** | **SHARE POINT** | **VISIO** | **MS PROJECT** | **MS OFFICE** |
| **RALLY** | **REMEDY** | **HEALTHRULES** | **DATA INTEGRATION** | **DATA GOVERNANCE** |

**STRENGTHS**

* Communication & Collaboration
* Time Management & Prioritization
* High degree of integrity and honesty
* Respect opinions and beliefs of others
* Enable and foster a culture of continuous improvement in the team.
* Servant Leader

**PROFESSIONAL EXPERIENCE**

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| **Company and Duration** | **Designation** | **Primary Functions** |
| **Medica (HTC)**  **Jan ’20 May ‘24** | **IT Consultant with Medica Data Warehouse (Product Owner/Business Architect** | * Key point of contact from IT realm during implementation of Medicare Advantage line of business in Medica with enrollment and claims data. * Managed and led the integration of new vendor with enrollment and claims data into Medica Data Warehouse. * Managed and led the integration of PHARMACY data for ALTRU and ESI with Medica data warehouse. * Managed the response to a data breach at Change Health Care that affected Medica Madison hub (DHP), which was unable to process provider payments through CHP. * Led the team to redirect DHP payment data flow to Medica Data Warehouse using InstaMed as the payment vendor. * Ensured compliance by prohibiting DHP data from being integrated into Medica Data Warehouse, mitigating potential security risks and maintaining data integrity. * Manage large-scale enterprise migration projects, systems conversions and performance tuning and monitoring of applications/systems including Medicare advantage and Medicaid data. * Was the key point of contact from IT for integration of Convey Medicare Data into Medica Datawarehouse ecosystem. Collaborated with business and other user group in Medica to ensure successful integration of this data * Developed streamlined automated procedures that decreased resource time and eliminated errors. * Drive collaboration across cross functional teams of key stakeholders to develop and manage requirements & strategy for program initiatives. * Own end-to-end product lifecycle, including visioning, research & data gathering, planning, execution, and measurement; accountable for the quality of work product and overall outcomes produced by the multidisciplinary squad throughout the lifecycle * Help prioritize activities, identify data gaps across multiple data warehouses for cross functional teams. * Created user stories for projects during PI planning to create, maintain and prioritize product backlog. * Assist Product owner to develop, prioritize, and maintain the product roadmap and backlog to drive speed-to market and business impact * Monitor dependencies and risks, and actively work with relevant stakeholders to mitigate or resolve * Provide clarity, support solutioning and release planning, and collaborate in providing quality assurance during build and testing of the product capabilities * Assist in facilitating product demos and launches, advocating and communicating value to users and stakeholders |
| **Pinnacle Consulting Solutions**  **June ’14 to Dec ‘18** | **Principal Client Consultant** | * 100% Engagement with clients for effective requirement gathering for strategic needs for service. * Proficient in writing/responding to RFP, RFQ and RFI |
| **MoneyGram Inc.**  **Jan ’14 to Jun ‘14** | **Project/Solution Manager** | * **As Project manager** defined and documented scope implemented and executed project timeline and resource to assist in the alignment of different work streams of the overall program. Improved efficiency of team performance by over 75% incorporating effective communications, strategy and process implementations. * **As Solution Manager** led team in assisting business in defining solutions to multiple directives to meet the objective and align to corporate strategy. |
| **OPTUM/United Health Group IT**  **Jul ’12 to Dec ’13** | **Sr. Business Solutions Architect** | * Effective formulation of feasible solutions that align with the business objectives and initiatives through JAD session, communication, and collaboration. * Provided clarity on the solution path using tools like Visio diagrams and flow charts that is understandable and approved by stakeholders and IT |
| **S. Systems Analyst/Scrum Master** | * **As Scrum Master** effectively conducted daily scrum meeting to iron out any bottlenecks and impediments * Increased effectiveness and productivity of scrum teams(onsite and offshore) by encouragement and empowerment by 60% * Worked/acted as a servant leader with a team that improved data quality in the backend and UI interface in the frontend for enhanced customer experience and performance. * **As Sr. Systems Analyst** improved efficiency of team by creating effective and clear technical documents for processes and requirements. * Collaborating with IT and BA for requirements to create effective SA document which increased efficiency of the whole team |
| **Cargill**  **Feb ’11 to Jul ‘12** | **Sr. Systems / Business Analyst & Level 2/level 3 Application Support** | * Implemented ITIL process flow to increase efficiency of incident management to 100% * Created (new and ad hoc) and enhanced legacy reports (built in Crystal Reports) to increase efficiency and reduce run time and errors. * “Go-to” person for a **LEVEL2/LEVEL3** support environment for multiple applications in non-healthcare environment. |

**References provided upon request**.